



2023

ACTIVITY REPORT



Towards new horizons

This theme guided Réseau Intersection in 2023 and perfectly sums up its accomplishments. With its police and partner community, Réseau Intersection has diversified its plans to develop community policing. By hiring a research coordinator, we have taken a giant step towards achieving our mission of fostering reflection and research on community policing. Our coordinator, who has used new digital methods of promoting our police officers' connection with and commitment to their communities, has been a tireless advocate for crime prevention, and we are proud of her dedication and creativity. The numerous video segments supported by our partner, the Caisse Desjardins des policiers et policières, are having a significant impact on the cultural change we are working so hard to bring about.

Instead of resting on our laurels after the pandemic, our dynamic organization met every challenge that arose in 2023. As a number of Indigenous police organizations have recently joined our organization, we rolled up our sleeves and brainstormed ideas on how to promote discussion, networking and collaboration with our new members. Our efforts seem to have been successful, as a new regional committee has been created, dedicated to police officers and responders in Québec's Indigenous police forces.

Thanks to a new hire at our head office, we have now started conducting research. For example, Réseau Intersection published a research report on community policing in French-speaking countries in partnership with FRANCOPOL. Researchers have shown interest in collaborating on knowledge development in community policing

and we have embarked on a major effort to develop a knowledge hub and tools for equity, diversity and inclusion in policing. All this has helped us raise our profile.

What gives these projects the Intersection flair and the desired impact is the high level of collaboration and multidisciplinary nature of our head office. This complementarity made it possible to highlight projects during our seminar, which was, once again, very well attended. Some incredible promotional work and the close ties forged with our partners encouraged our new members to attend. Time was also set aside to talk about our research, and a special video segment was shot on the seminar's premises with an iconic specialist in police communication, once again highlighting the multi-directional sharing of knowledge within our community.

Finally, this report would not be complete without mentioning the daily work of the police personnel we represent and their dedication to their communities' well-being. You are the future of community policing, and the quality of the projects submitted this year bodes well. Thank you for promoting community policing across Québec.

Your co-chairs,

Francis Lanouette and Jean Duchesneau

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Since its creation in 1993, the Réseau Intersection has been a forum for sharing, reflection and knowledge about community policing. It has developed a recognized expertise through the services it provides to its members. The Réseau Intersection's strength and originality stem from the commitment of individuals with diverse backgrounds and expertise from police services, the École nationale de police du Québec, universities and colleges, municipalities and community organizations.

A few highlights of the Réseau Intersection's activities in recent years.

In 2019, numerous First Nations and Inuit police organizations joined the Réseau Intersection. This partnership has helped us update our community activities.

In 2020, the Réseau Intersection set up a TEAMS platform to reach its more than 750 members and partners from various organizations and police services in Québec, Acadia and French-speaking Ontario.

It has also been involved in research, including the project on coercive control, risk assessment, evidence of intimate partner violence and the police response.

In May 2021, during the COVID-19 pandemic, the Réseau Intersection held a preliminary webinar at the Intersection / MSP 2021 Seminar that addressed contemporary themes of mental health, spousal and sexual violence and sexual exploitation.

After the Covid epidemic ended, the Réseau Intersection returned to its usual habit of presenting the seminar in in-person mode over one and half days.

The Réseau Intersection celebrated its 30th anniversary in 2023. The network is proud of its work to promote community policing and prevention and now plays a key role in Québec.

It hired a new person in June 2023 to work on research projects.

In collaboration with the Caisse Desjardins des policiers et policières, the Réseau Intersection launched a series of videos on its community activities in September 2023. The video segments promote awareness and recognition of the work done by police organizations. To increase its collaboration with police organizations, it released two video segments a month.

The Réseau Intersection had 1,170 members at the beginning of 2024.

To continue recognizing excellence and the importance of the work to understand, apply and develop the community policing model in Québec, the Réseau Intersection has produced additional video segments on events promoting a closer relationship with the public. The objective is to increase awareness of the community approach and the work accomplished by our police officers.

BOARD OF DIRECTORS

The members of the Réseau Intersection's Board of Directors are as follows:



Co-Chair

Francis Lanouette
Director
Régie intermunicipale de
police Thérèse-De
Blainville



Co-Chair

Jean Duchesneau
Chief of police
Service de police de
Wendake



Vice-President

Maxime Gagnon
Director
Public Safety,
Trois-Rivières



Secretary

Isabelle Plante
Head of the Division
recherche et
développement et
stratégie organisationnelle
Service de police de
Gatineau



Treasurer

Michel Guillemette
Director
Régie intermunicipale de
police de Roussillon



Director

Pierre St-Antoine
Executive Director
École nationale de police
du Québec



Director

Julie Lacoste
Assistant Director
Direction des services
de proximité aux
communautés
Sûreté du Québec



Director

Steve Dassylva
Inspector
Division Prévention et
sécurité urbaine
Service de police de la
Ville de Montréal



Director

Benoit Desautels
Chief Inspector
Surveillance du territoire
et relations
communautaires
Service de police de la ville
de Granby



Director

Claude Bélanger
Teacher
Collège de Maisonneuve



Director

Benoit Blanpain
Director of Operations
Zone de police Bruxelles
Nord
Chair of Réseau
Intersection Belgium



Director

Sébastien Lambert
Inspector
Service de police de la
Ville de Québec



Observer

Samuel Loubier-Demers
Director
Direction des pratiques
policières
Ministère de la
Sécurité publique



Observer

Jean-Ernest Celestin
Deputy Chief
Sûreté de l'Enterprise
Police VIA Rail Canada



Observer

Marie-Ève Lavallée
Inspector
Organized Crime Program
Royal Canadian
Mounted Police



Observer

Jonathan Rannou
Inspector
Service à la communauté
Support aux opérations
Service de Police de
l'Agglomération de
Longueuil



Coordinator

Martin Gervais



Coordinator

Research

Amélie Tonnel

A two-day webinar was presented on May 30 and 31, 2023. Over 140 people attended all four workshops. The webinar provided a great opportunity to explore emerging trends and discuss best practices. The speakers shared their information on current challenges and future opportunities in our field.



The workshops were as follows:

- Active killers – Service de police de Québec
- Prevention, a way to fight corruption – UPAC
- Youth voices – International Bureau for Children’s Rights
- Sphère projects – SPVM & CIUSSS du Centre-Sud-de-l’île-de-Montréal

Social Media, Technology and Prevention – Let's Take Action in Vulnerable Areas

The Intersection / MSP 2023 Seminar was held on November 23 and 24, 2023, at École nationale de police de Nicolet. This year, three plenary sessions and eight workshops were presented on the theme, Social Media, Technology and Prevention – Let's Take Action in Vulnerable Areas. Our host, the Service de police de Trois-Rivières, offered a wide array of activities. Once again this year, there was a full house, with more than 250 people attending.

A survey of participants, to which more than 150 people responded, indicated that 98% of them greatly appreciated the event.



JEAN LANGEVIN AWARD



The Jean Langevin Award is presented annually and is intended to reward an individual for excellence throughout their work, and to promote the importance of efforts to understand, apply, and develop the community policing model throughout Québec.

This year's recipient is **Karine Picard**.

Sergeant Karine Picard uses her soft skills and know-how to connect with the public. She is attentive, open, available, sensitive and respectful to both citizens and partners.

In addition to all these qualities, her humanity and kindness are reflected in the various strategies she puts in place to achieve the desired connection.





The Intersection Award of Excellence recognizes one or more projects that help develop and promote the community policing approach. The projects must address one of the four (4) components of the community policing approach, as set out in the policy of Ministère de la Sécurité publique.

It's about connecting with citizens, partnering, strengthening preventative measures and applying a problem-solving method.

Since 2022, the Réseau Intersection has awarded grants of up to \$5,000 to help the winners present their project at the Réseau Intersection Seminar in Belgium.

Ten nominations were submitted this year. The jury decided on two recipients.

SQtv – Police Vlog – Sûreté du Québec

In May 2020, the COVID-19 pandemic hit the world hard. Québec was just emerging from its first major confinement. Numerous police interventions were broadcast on social media, often with false information. This had a negative impact on police officers in the field.

At the same time, events involving officers in the United States led the public to question police interventions, including those of Sûreté du Québec. The communications and prevention department of Sûreté du Québec, now called Service de la diffusion et des relations médias (SDRM), wanted to adjust its online communications to make it more transparent and put provide content that focused more on promoting field work, mainly that of patrol officers. To meet these objectives, the police vlog was launched in November 2020 with an editorial slant dedicated to educating the public about police work.

First launched on Instagram for a one-year trial period, the police vlog then migrated to YouTube. The Sûreté du Québec channel was then revamped and transformed into a web TV channel.



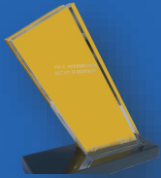
PARADOXE – Prevention Component

Since 2019, the Service de police de Laval (SPL) has seen an increase in shootings from 18 in 2019 to 40 in 2020 and 42 in 2021. The emergence of this urban gun violence has decreased not only Quebecers' safety but also their sense of security.

The SPL has therefore developed the Paradoxe project to deal with this phenomenon in a collaborative way. It is an innovative approach that brings stakeholders together and makes it possible to coordinate concerted actions in five areas (Information, Prevention, Partnership, Operations and Communications) to achieve the shared primary objectives of maintaining citizens' sense of security and limiting the number of firearm-related events.



SAAQ INTERSECTION ROAD SAFETY AWARD



This award highlights projects that support the SAAQ's mission of protecting people from the risks associated with road use and improving behaviour on the road network. It also promotes the community policing approach as described in Ministère de la Sécurité publique policy.

This year's recipient is the **Régie de police Memphrémagog, the Sûreté du Québec – Memphrémagog RCM and the Service de police de Sherbrooke** for its pilot project.

This project was created following a road safety issue identified by the Régie de police Memphrémagog and the Sûreté du Québec of the Memphrémagog RCM. There was a problem with racing and speeding on the roads in the area due to the presence of a straightaway and a drive-in cinema showing action films.

The recipients wanted to have a positive impact on the road safety record and to reach the target clientele, who don't tend to take part in conventional activities.





The purpose of the Caisse Desjardins des policiers et policières Prix de la relève award is to recognize a problem-solving project designed by police technology students as part of their training at Québec CEGEPS.

One award is given to the best project, as well as a \$1,000 scholarship from the Caisse Desjardins des policiers et policières.

The Caisse Desjardins des policiers et policières Prix de la relève award was presented to students at **CÉGEP de Maisonneuve** for the « **Parlons de Sexte** ». (Let's Talk About Sexting) project.



DISTINCTIONS

The Réseau Intersection took the opportunity to present two distinctions to valuable collaborators over the years.

Karine Chayer

Member of the 2017–2022 awards committee and responsible for the analysis and prevention division of the Sûreté du Québec.

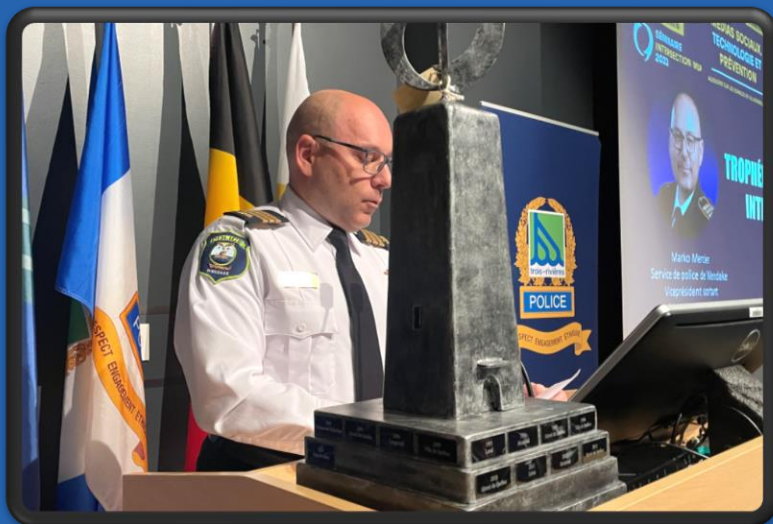


Marko Mercier

Vice-President of the Réseau Intersection from 2013 to 2023, retired inspector of the Service de police de Québec and inspector of the Service de police de Wendake.

INTERSECTION PARTNERSHIP TROPHY

Unveiling of the Intersection Partnership Trophy



The Réseau Intersection's mission is to develop, implement and promote a Québec policing model that builds on the community approach by mobilizing stakeholders to prevent crime and make Québec communities safer.

The iconic trophy, which promotes crime prevention, is a beacon with each side representing an element of community policing. (partnership – problem solving – prevention – connection)

The beacon's light, which is replaced by the Réseau Intersection's logo, represents the support offered to members to help them continue using an approach based on connection, listening, and benevolence.

Finally, the base features metal tags identifying all the partner police organizations that have organized the Intersection seminar annually since 1993.

The trophy will be displayed on the premises of the partner police service throughout the year during the preparation of the Intersection / MSP Seminar to highlight the involvement of the officers of the police service concerned.



VIDEO SEGMENTS COMMUNITY ACTIVITIES

This year, we broke new ground by introducing video segments on local events to showcase police officers in their communities. These engaging videos present a variety of activities all over Québec.

Each video segment is carefully designed to help you discover the diversity of events and local initiatives that help build strong ties with the community.

We would also like to take this opportunity to thank the **Caisse Desjardins des policiers et policières** for financially supporting this project.



Status report on Community Policing Practices in French-speaking countries

The Réseau Intersection, under the direction of Francopol's technical committee, Police et citoyens, drafted a synthesis report outlining the different policing approaches taken by the member states of Organization Internationale de la Francophonie to improve relations with the public. The report highlights the know-how of approximately 30 experts who have shared their innovative practices and lessons learned. The report was presented at Francopol's 7th international conference and at Séminaire Intersection/MSP 2023. The report continues to spur discussion among experts on community policing to help identify good practices for the future. A guide to this effect is being prepared for 2024.

You can find the digital version of the report in our library.

Increasing our leadership among Indigenous police forces

To maintain the Réseau Intersection's vibrancy, its members, in partnership with the ADPPNIQ, have worked hard to offer a complete experience to new members and to promote the organization to all Indigenous police forces in Québec. Several of our newsletters were forwarded by ADPPNIQ, our exploratory survey obtained a 50% response rate and numerous community videos were filmed with Indigenous organizations. All of this led to the establishment of an inter-section committee dedicated to the officers and intervenors in Québec's Indigenous police forces, who will meet in early 2024.

Compendium of Best Practices in Equity, Diversity and Inclusion

The Réseau Intersection is leading a new research project on a topic that is now part of the community policing philosophy. The project, which includes a literature review, provincial consultations and a partnership with working groups, reaffirms our focus on knowledge development and sharing for practitioners. The following networks were solicited for this project: The Réseau Intersection Belgium, Francopol, the Association des directeurs de police du Québec, the Canadian Association of Chiefs of Police, the Ontario Association of Chiefs of Police and the Quebec Equity Diversity Inclusion Network. We are also proud to work with the Ministère de la Sécurité publique, which is always interested in new research data.

Coercive control in domestic violence

The Réseau Intersection is a member of the advisory committee on improving the judicial process with respect to domestic violence and is helping to establish a Québec-wide framework on police interventions to prevent coercive control in conjugal violence.

The Réseau Intersection is also a member of an advisory committee led by the Regroupement des maisons d'hébergement du Québec. This committee is working on developing tools to deal with coercive control.

HIGHLIGHTS IN 2023

- Arrival of new corporate members;
- Representation of the Réseau Intersection at the Association des directeurs de police du Québec annual conference and that of the Quebec Association of First Nation and Inuit Police Directors;
- Resumption of regional committee and Board of Directors meetings;
- Hiring of a research coordinator;
- Publication of over 24 newsletters in 2023;
- Growth of X (Twitter) account, with 704 followers and consistent likes, publication reach and daily views;
- Growth of Facebook account, with 523 followers (25% increase) and consistent likes, publication reach and daily views;
- Growth of LinkedIn account, with 676 subscribers (54% increase);
- Ongoing collaboration between the Réseau Intersection Belgium and the Réseau Intersection Québec;
- Production of video segments on community policing activities to promote this approach and the work done by our police officers ;
- Development of a visibility plan for our partners;
- Publication of the status report on community policing practices in French-speaking countries;
- Creation of a bilingual First Nations and Inuit Committee, with 18 members from the police;
- Four current research projects: the guide to best practices in community policing; the compendium on equity, diversity and inclusion; the status report on community policing in Québec; and research on coercive control.

ACKNOWLEDGEMENTS

The Réseau Intersection would like to thank its funding partners for their support.

Thanks to your generous support, we have been able to carry out our activities and achieve our objectives so we can continue promoting community policing.

Thank you!

Québec 

- École nationale de police
- Ministère de la Sécurité publique
- Société de l'assurance automobile

ADPQ
Association des directeurs
de police du Québec

 **Desjardins**
Caisse des policiers et policières



 **BANK OF CANADA**
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MOTOROLA
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PRÉVENTION
DE LA CRIMINALITÉ

INTERNATIONAL
CENTRE
FOR THE
PREVENTION
OF CRIME

CENTRO
INTERNACIONAL
PARA LA
PREVENCIÓN
DE LA CRIMINALIDAD

Attendance at the webinar and the seminar and participation in various regional committees demonstrate the interest of our members and partners in the Réseau Intersection. The most recent satisfaction survey confirms that 98% of seminar participants who responded were happy with the overall quality of the event.

As we come to the end of the year, we are proud to share with you our results and the significant progress made over the past year. Our unwavering commitment to community policing and prevention is central to what we do.

At the same time, our commitment to research demonstrates our ongoing willingness to stay at the forefront of innovation and understand the complex challenges our society is facing. This in-depth research paves the way for more effective and informed solutions, consolidating our position as a key player in community policing. The research has also laid the foundation for lasting partnerships with key players and has increased our impact across Québec.

Looking to the future, we remain committed to evolving, innovating and anticipating our members' needs. We are grateful to everyone who helped make this year a success, and we look forward to taking on new challenges and exploring new opportunities in 2024..

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